



Fee Refund, Cancellation and Withdrawal Policy

Toronto Campus – Course Refund, Cancellation and Withdrawal Policy

Bookings may be cancelled within 14 days from the registration date. During this period the student will be eligible for a full refund except all non-refundable fees, as listed below.

After the fourteen day period, the cancellation policy is as follows:

- If a visa application is rejected, and we receive the official letter issued by IRCC at least 7 days prior to arrival, we will refund the tuition fees, except non-refundable fees and bank charges;
- If a visa application is rejected, and we receive the official letter issued by IRCC less than 7 days prior to arrival, regular cancellation policy will apply, as listed below:

Notice of 30 days or more prior to start date	90% of the fees paid are refundable (except all non-refundable fees)
Notice of less than 30 days prior to start date	80% of the fees paid are refundable (except all non-refundable fees)
Notice within 0-10% of course duration	70% of the fees paid are refundable (except all non-refundable fees)
Notice within 11-30% of course duration	50% of the fees paid are refundable (except all non-refundable fees)
Notice of over 30% of course duration	0% refundable

Additional Refund Information

Cancellations must be sent in writing to canada@thelanguagegallery.com

All refunds are made to the original fee payer, using the original method of payment.

Non-Refundable Fees

The following fees are non-refundable where applicable:

Registration Fee	CAD \$150
Accommodation Placement Fee	CAD \$200
Courier Fee	CAD \$95

Medical insurance fee is only refundable if a cancellation was requested before the effective start date of the insurance. Once the insurance has started, no refund will be given.